



## INFORMATION BULLETIN 2019-03

Issue 01

Date of Issue: 14 March 2019

**SUBJECT:**

CUSTOMER FEES COLLECTION ANNOUNCEMENT

**REFERENCE PUBLICATIONS:**

N/A

**REASON:**

To inform the aviation industry about the discontinuation of cash payments against GCAA services.

**PAYMENTS:**

With effect from 12 June 2019, cash payment for any GCAA services will no longer be available at the GCAA Customer Happiness Center. After this date, only payment through credit or debit cards will be accepted for walk-in customers at GCAA Customer Happiness Center.

**CONTACT:**

Contact Center: 8004466

Customer Feedback Form (GCAA Website)

<https://www.gcaa.gov.ae/ar/pages/contactus.aspx>

Email: [customerhappiness@gcaa.gov.ae](mailto:customerhappiness@gcaa.gov.ae)