



**INFORMATION BULLETIN  
No. 10/2016**

<b>SUBJECT</b>	:	<b>GCAA INITIATIVE TO COMMUNICATE DIRECTLY WITH UAE LICENCE HOLDERS</b>
<b>ORIGINATOR</b>	:	<b>LICENSING DEPARTMENT</b>
<b>ADDRESSED TO</b>	:	<b>UAE Operators, ATS Units, and AMO</b>
<b>DATE</b>	:	<b>25<sup>th</sup> April 2016</b>

**BACKGROUND**

The purpose of this Information Bulletin (IB) is to inform all organisations employing UAE Licence holders that the GCAA may, from time to time, communicate directly with their concerned employees for survey, safety & Security awareness or aviation promotions to benefit the whole aviation community.

The expected benefits to the UAE aviation system are to achieve an enhanced:

- dissemination of safety related information when deemed necessarily (e.g. such as Safety Alert or IB);
- understanding of issues to achieve higher customer satisfaction; and
- capability for the GCAA to identify hazards to safety within the UAE aviation system.

Hence the GCAA invites all Organisations to encourage their employees to:

- participate actively to this GCAA initiatives;
- Update their contact details when deemed necessary.

The GCAA may use the following communication means to achieve the expected benefits: mobile phone (e.g. SMS or calls), emails.

**CONTACTS**

GCAA licensing department e-mail: [Licensing@gcaa.gov.ae](mailto:Licensing@gcaa.gov.ae)