

## INFORMATION BULLETIN No. 09/2015

<b>SUBJECT</b>	:	<b>AVIATION SAFETY SURVEYS AND REWARDS</b>
<b>ORIGINATOR</b>	:	<b>AVIATION SAFETY AFFAIRS SECTOR</b>
<b>ADDRESSED TO</b>	:	<b>ALL UAE AVIATION STAKEHOLDERS</b>
<b>DATE</b>	:	<b>13 AUGUST 2015</b>

### **BACKGROUND**

During the last Commercial Air Transport Consultative Committee held on 21<sup>st</sup> May 2015, the GCAA:

- 1) presented its risk-based audit methodology towards targeting risk areas within each individual AOC/POC holder; and
- 2) informed that PRP will be conducting 2 surveys:
  - Survey no. 1 is to support the risk-based audit methodology.
  - Survey no. 2 is to engage more with aviation stakeholders by rating GCAA tools and services.

### **PURPOSE**

**Survey no. 1** aims at compiling and maintaining a Significant Safety Risks Portfolio that will be used by GCAA during future surveillance activities on AOC/POC holders.

**Survey no. 2** aims at giving external stakeholders the opportunity to rate the GCAA safety services and processes and make suggestions to improve and support our fast growing aviation Sector.

The GCAA has allocated five Apple Ipads to reward those who present the most valuable suggestions based on the following criteria:

- 1- Suggestion doesn't compromise safety.
- 2- Suggestion adds value in terms of safety, efficiency, service quality improvements, innovation , creativity etc...
- 3- Ease of implementation.
- 4- Suggestion contributes to the following GCAA Strategic Objectives and associated initiatives:
  - a. To Strengthen a culture of sustainable compliance with Safety and Security requirements
    - i. Instill a Safety informing culture
    - ii. Improve Safety Sector oversight process
    - iii. Enhancement of safety sector utilisation of resources
  - b. To strengthen UAE position by enhancing GCAA engagement with regional and international organisations
    - i. Maintain acceptable service delivery level for Safety Sector
    - ii. Effective international engagement of Safety Sector to maintain a sound global position
  - c. To ensure that GCAA services are provided according to the standards of quality, efficiency and transparency
    - i. On time service delivery of Safety Sector

- d. To acquire, develop appropriate human resources and infrastructures to support the achievements of GCAA objectives in a cost effective, efficient and professional manner
  - i. Safety Sector Inspectors competency assurance

### **REQUIREMENTS**

**Survey no. 1:** applies to AOC/POC Holders only.

**Survey no. 2:** applies to AOC/POC holders and other organisations or personnel approved/certified/licensed by the GCAA.

The GCAA would be grateful if organisations invite and encourage staff participation in the completion these surveys by end of September 2015.

Winners shall be notified by the GCAA.

### **CONTACTS**

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