



SAFETY ALERT 07/2016

Issued: 01st Sep 2016

SUBJECT:

'HANDLING' TECHNIQUE, TRAINING AND JUST CULTURE

REFERENCE PUBLICATION:

CAR-OPS 1 Subpart N
CAR-OPS 3 Subpart N
CAR X

CATEGORY:

Attention/Recommendation

REASON:

The purpose of this Safety Alert is:

- To alert all UAE operators to review their flight crew training addressing FLIGHT PATH MANAGEMENT WITH AUTOMATION AND MANUAL CONTROL; and
- To recommend all UAE operators to review and take appropriate measures when dealing with information derived from Aircraft Flight Data Monitoring by enhancing the "Just Culture" as explained in APPENDIX 2 to CAR X to maximize its benefits and improve flight safety.

APPLICABILITY:

All UAE AOC and POC Holders

DESCRIPTION:

The GCAA, in its on-going effort towards improvement of Flight Safety, has found issues related to:

- Handling technique in automatic and manual control and associated flight crew training
- Use of data derived from Flight Data Monitoring Programme for purposes other than safety improvement.

The GCAA recognizes the common threat associated with the sophistication of modern aircraft equipment. In addition to this, the exposure of the operating crew may compound the situation requiring a review of the training requirement with reference to manual handling and the automation interface.



RECOMMENDATION:

Reminder 1:

All UAE operators should review, update and implement their training programme to ensure that the two competencies (i.e. flight path management automation and manual control) are assessed thoroughly. The assessment may be performed using associated behavioral indicators listed in APPENDIX 1 to [ICAO Doc. 9995](#). (Refer to CAR-OPS 1/3 Subpart N)

Reminder 2:

All UAE operators should review, update and implement, under the umbrella of their SMS, a Safety Policy and FDM programme that do not apportion blame.

Recommendation 1:

All UAE operators should disseminate this Safety Alert to their Flight Crews.

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