



PHOTO STANDARD REQUIREMENTS MEMO

Dear all,

Kindly find the requirements for the photos that you should submit for the e-licensing applications:

- a) Use a professional passport photo service.
- b) Standard passport size photo.
- c) Colour (quality min. 600 x 600 pixels).
- d) Photo size 3.0 x 3.5 cm.
- e) Acceptable formats .gif, .png, .jpg or .jpeg file only.
- f) Taken within 6 months of the application.
- g) Taken in front of a plain white background full-face view, both ears visible, both eyes open and a neutral face expression.
- h) Hat or head covering that obscures the hairline is not acceptable, unless worn daily for a religious purpose.
- i) Headphones, wireless hands-free devices or similar items are not acceptable in the photo.
- j) Photos with spectacles or glasses are not acceptable.

Any photo that does not meet the requirements will cause the rejection of the application.

